Training Course Groups: Common Skills to Job Category	Training Course Groups: Specific Skills to Specialty Field	Knowledge Items / Course Name	Security Management	Security Related Laws and Regulations and Messages	Incident Handling	Clarification of System Security Levels (Quality) and Risk Assessment	Requirements Definition of Security Systems	Security System Design	Exercises in Security System Development	System Audit	Requirements Definition of System Operations Management	Quality and Improvement of System Operations Management	Operations Management System Design	Exercises in Operations Management System Architecture	Application Development Methods and Standardization	Common Application Infrastructure Design - Advanced Development Tools Utilization and Environment Setup	Common Application Infrastructure Design and Development	Exercises in Utilization of Common Application Infrastructure	Advanced Database Design	Database Requirements Definition	Database Operations and Quality Improvement Techniques	Database Design Exercises	Database Installation Exercises	Network Requirements Definition	Network Maintenance and Operations	Network Design	Network Architecture Exercises	Network Installation Exercise to Each Service	Performance Design	Availability Design	Platform Requirements Definition	Platform Design	Platform Development Exercises to Each Service	Community Activities	Latest Business Trends	Industry Application Trends	Latest Technology Trends	Negotiation Skills Required of IT Specialists	Communication Skills Required of IT Specialists	Leadership Required of IT Specialists	System Infrastructure Requirements Definition	Project Management Fundamentals	Consulting Methodology	Industry Business Operations Knowledge Fundamentals	Exercises in System Infrastructure Development
Technology		Latest Technology Trends -Understanding of Latest Hardware Technology Trends (*Practical Contents including Hands-on) -Understanding of Latest Middleware Technology Trends -Understanding of Latest Platform Technology Trends -Understanding of Latest Network Technology Trends -Understanding of Latest Database Technology Trends -Understanding of Latest Security Technology Trends -Understanding of Latest System Management Technology Trends																																															
Technology		Latest Trends in IT Market -Understanding of IT Market Scale and Trends Domestic and Abroad -Understanding (and Utilization) of Technology Trends Related to Applications -Understanding (and Utilization) of Technology Trends Related to Business Model Patents -Understanding (and Utilization) of Next-generation E-business and its Development										*		*																																			
Analysis of Business Operations		General Business Contents -General Business Contents -Understanding and Utilization of Characteristics -Understanding and Utilization of Industry-specific Standard Technology		*									*																																				
Analysis of Business Operations		Latest Trends of General Business Operation -Understanding and Utilization of Industry-specific Latest Technology Trends -Understanding and Utilization of Industry-specific System Installation Cases -Internal Control																																															
Knowledge Management and Utilization		Management and Utilization of Knowledge -Database Creation of Knowledge (Added Value, Structuring, Sharing) -Knowledge Utilization -Maintenance and Management of Knowledge -Effects Understanding, and Improvement -Business Model Patents			*																																												
Consulting Techniques Utilization		Selection and Utilization of Consulting Techniques -Comparison, Analysis, Selection, and Usage of Consulting Techniques -Definition and Practice of Process -Deliverables Definition			*																																												
Consulting Techniques Utilization		Understanding and Utilization of Analysis Tools and Models -Business Life Cycle (Installation Stage, Growth Stage, Maturity Stage, Decline Stage) Models -Product Portfolio Management (PPM) Models -Experience Curve -3C Analysis -SWOT Analysis -7S Models -Michael Porter's Five Forces Model -Value Chain Analysis			*																																												
Technology		Basic Knowledge of Product -Processors -Storage Devices -Printing Devices -Operating Systems -Database Systems -Transaction Systems -Assessment																																															
Analysis of Business Operations		Industry Knowledge -Knowledge Utilization of Industry Specific Applications -Industry Business Trends, Technology Trends, Understanding of Competition Status -Understanding and Utilization of Industry Terms and Relevant Regulations -Understanding and Utilization of Industry Specific Business Environment -Understanding and Utilization of Industry Specific Business Practice -Understanding and Utilization of Industry Specific Business Contents -Knowledge Utilization of Industry Common Applications		*									*																																				
Technology		Basis of Computer Science -Basic Theory of Information -Data Structures and Algorithms -Objective-oriented Approaches																																															
Technology		Computer System Structure -System Components, System Combination, Positioning of Each Component -Hardware -Operating Systems -Databases -System Processing Patterns -System Performance, Reliability																																															
Technology		Understanding and Utilization of Network Technology -Protocols and Transmission Control -Encoding and Transmission -TCP/IP -Network Related Regulations -Network Security -Communications Equipment (Routers, etc.) -Internet -ATM (Asynchronous Transfer Mode), Line-related Technology such as Frame Relay																																																
Technology		Internet Technology -Internet History -Web Related Technology -Technology relating to E-mails -Cryptographic Technology -Digital Media Related Technology (VoIP, Streaming, QoS, etc.)																																															
Technology		System Management -ITIL Fundamentals -Significance of IT Service Management and IT Infrastructure -Interfaces between Service Management Process and Process -Relations between ITIL Process and Process																																															
Technology		Relational Database Fundamentals -SQL																																															
Technology		Security and Personal Information -Security Measures -Privacy Protection -Risk Management -Guidelines and Relevant Regulations																																															

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Software Engineering		Application Development Process -Requirement Definition -Data Modeling -External Design -Internal Design -Development Environment Design -Production -Tests -Maintenance																																															
Software Engineering		Application Development Technology -Development Technology -Design Technology -Requirements -Modeling Technology and Description Technology (ER Diagrams, etc.) -Programming Language, Markup Language -Programming Technology -Development Support Tools -Standardization -Reuse Technology -Test Technology -Utilization and Practice of Verification Technology																																														
Technology		Problem Solving Techniques -KJ Method -New 7QC Tools -Divide and Conquer Method -Prototyping -Benchmark -Modeling																																															
Technology		IT Infrastructure Development Process -Security Policy and Formulation of Measurement Criteria -System Plan Formulation -System Requirements Definition -System Architecture Design -Migration Design -Development and Tests -Maintenance -Fault Management -System Assessment and Improvement -Security Audit	*																																														
Analysis of Business Operations		Business Knowledge -Informatization and Operations -Industry Knowledge																																															
Technology		Basis of System Nonfunctional Requirement -Reliability -Availability -Expandability -Capacity -Security					*																																										
Analysis of Business Operations		Compliance and Regulations -Intellectual Property -Security Related Regulations -Labour Related Regulations -Transaction Related (Subcontracting Law, Dispatch Law) -Other Laws																																															
	Platform System Architecture	System Architecture Design Methods -Reliability Enabling Technology -Performance Design Technology (Performance and Capacity Related Design Technology and Estimating Technology) -System Architecture Design Technology															*	*																*	*			*	*									
	Platform System Architecture	Platform Requirement Definition Techniques -Availability Requirements -Performance Requirements -Expandability Requirements -Security Requirement (User Definition, Authority Definition) -Capacity Requirements					*									*	*	*																*	*				*									
	Platform System Architecture	Platform Design Techniques -Availability Design -Performance Design -Expandability Design -Security Design (User Design, Authorization Design) -Capacity Design													*		*	*																															
	Platform System Architecture	Platform Implementation Technology -Architecture Parameter Design (Hardware, OS, Middleware, etc.) -Architecture Working Design (Architecture Procedure Design, Work Instruction Preparation, etc.) -Platform Test Design (Test Case Preparation, Work Instruction Preparation, etc.)	*												*																																			
	Platform System Architecture	Platform Architecture Technology -Product Installation Technology -Architecture Parameter Setup -Test Techniques for Platform Architecture	*												*																																			
	Platform System Architecture	System Migration Design -System Migration Design -Preparation of System Migration Tests														*																																		
	Platform System Architecture	System Migration -System Migration Tests -System Migration													*																																			
	Platform Product Utilization Technology	Product Knowledge (Platform) -Hardware (Server, Storage, etc.) -Operating Systems (Mainframe, Small Business Computer, Unix, Windows, Linux, etc.) -Middleware (Cluster Middleware, Database Management Systems (DBMS), WEB Server, AP Server, etc.) -Backup Tools -Operating Management Tools -Test Tools																																															
	Platform Component Related Technology	Platform Technology -Servers (Architecture and Operating Principle) -Storage (Architecture and Operating Principle) -Operating Systems (Architecture and Operating Principle) -File Systems (Architecture and Operating Principle) -Systems Operations Management Technology (Operating Techniques, Management Techniques, Maintenance Technology, Backup/Recovery Techniques, Disaster Recovery Technology, etc.)																																															
	Platform Component Related Technology	Middleware Technology -Database Management Systems -Transaction-processing Techniques -System Linkage Technology (Messaging, File Exchange, etc.) -Distributed Processing Technology -Parallel Processing Technology																																															

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	Platform Component Related Technology	System Diagnostic Techniques and Failure Measure Technology -System Monitoring Technology -System Analysis and Diagnostic Technology -Failure Recovery Technology																																														
	Network System Architecture	Requirement Definition of Network System -Application Requirement Analysis -Existing Network Systems Analysis (Traffic, Physical and Logical Composition, etc.) -Work Scope Definition -Requirements Definition for Network Systems -Network related Laws and Regulations																																														
	Network System Architecture	Network Design -Physical Design (Topology, Lines, Node, etc.) -Logical Design (Protocols, Addresses, Routing, QoS, etc.) -Reliability Design (Redundancy, etc.) -Parameter Design -Work Procedure Documentation																																														
	Network System Architecture	Network System Installation and Migration -Installation -Tests and Assessment -Migration -Utilization of Network Verification Tools -Problem Determination, Utilization and Practice of Troubleshooting Techniques																																														
	Network System Architecture	Operation, Maintenance, and Management of Network System -Policies of Maintenance and Update, and Plan Creation -Implementation of Maintenance and Update -Backup and Data Recovery -Network System Configuration Management -Network System Monitoring -System Performance Analysis -Compromise Analysis and Response -Fault Analysis																																														
	Network Product Utilization Technology	Network System Technology Trends -Understanding of Large Scale Networking (Broadband ISDN, Optical Networking, Telephone Cables, Wireless Networks, Backbone Networks) Technology Trends -Understanding of Hi-speed LAN (DQDB (Distributed Queue Dual Bus), Gigabit Ethernet) Technology Trends -Understanding of Communication Services (Gigabit Ethernet, Continuous Connection Services, Area IP Networks) Technology Trends																																														
	Network Product Utilization Technology	Network Product Knowledge -Utilization of Network Product Knowledge -Lines -Load Balancers -Mobile Devices (PDA, Mobile Phones) -L2Switches, L3Swicthes, Routers, -VPN Gateways, VoIP Gateways -Wireless LAN, IPPBX, IP Telephones -Cables -Network Management Tools -Finders, Traffic Generators -Network Simulators, etc.																																														
	Network Component Related Technology	Network Standards -Understanding and Usage of Network Standards																																														
	Database System Architecture	Database Requirement Definition -Current Situation Survey and Issue Analysis -Database Design Requirement Definition -Definition of Database Operations Management Requirements																																														
	Database System Architecture	Logical Database Design Technology -ER Design -Normalization -Key Design -Table Design -Index Design -View Design -Integrity Restrictions -Data Dictionary, Repository Management																																														
	Database System Architecture	Physical Database Design Technology -Table Design -Index Design -Denormalization -Data Physical Deployment Design -Database Log Design -Data Capacity Design -Data Storage Area Design -Memory Cache Design -Database Security Design -Character Code Design -DBMS Configuration Parameter Design																																														
	Database System Architecture	Transaction Design Technology -Transaction Definition (ACID Characteristics, Commit/Roll Back) -Transaction Concurrency Control (Isolation Level, Locks) -Transaction Recovery (Transaction Log Design)																																														
	Database System Architecture	Reliability Design of Database System -Database High Availability Design -Database Disaster Prevention Design																																														
	Database System Architecture	Data Migration Design -Data Migration Design -Preparation of Data Migration Tests																																														
	Database Sub System Architecture	Data Migration -Data Migration Tests -Data Migration																																														
	Database System Architecture	Database Operation Design -Backup/Restore Methods -Database Control Methods																																														
	Database System Architecture	Implementation and Tests to Database Management System (DBMS) -Database Creation -Table Creation -Index Creation -View Creation -Authorization Setting -Creation of Data Migration Tools and Data Load -Database Architecture Script Creation -Tests and Assessment																																														
	Database System Architecture	Database Operation Technology -Backup/Restore -Database Reconfiguration/Statistical Information Acquisition -Performance Monitoring																																														
	Database System Architecture	Database Operation Design -Patch Usage, Version-up Methods																																														

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	Utilization Technology of Database Product	Utilization Technology of Database Related Product -Database Management Systems -Database Management Tools -Backup Tools -Database Monitoring Tools -Database Tuning Tools -Database Access API (JDBC, ODBC, DAO, etc.) -Transaction Monitor -Database Security Tools -Modeling Tools -ETL Tools -BI Tools -Database Duplication Tools																																														
	Database Component Related Technology	Significant Technology of Database Development -Distributed Databases -Database Security (Access Control / SQL Injection) -Japanese Character Code System / Fonts / Code Conversion / Extended Characters -Storage Utilization Technology, File System Utilization Technology -ANSI / X3 / SPARC 3-Layer Schema																																														
	Database Component Related Technology	Conceptual Data Modeling Techniques -ER Diagrams -Entities and Attributes -Primary Keys and Foreign Keys -Cardinality -Normalization																																														
	Database Component Related Technology	Database Related Technology Trends -Object-oriented Databases -Object Relational Databases -XML Databases, X Query, X Path -Data Warehouses, OLAP, Data Mining																																														
	Database Component Related Technology	Relational Models -Relational Algebras -Relation, Domain, Tapple, Attribution -Primary Keys, Foreign Keys, Integrity Restrictions -Normalization																																														
	Database Component Related Technology	SQL -DDL, DML, DCL -Database Definition -Retrieval, Conditional Retrieval -Connection -Data Manipulation (Insert, Update, Delete) -Locks -Integrity Restrictions -View -Trigger -Procedure -Cursor -Embedded SQL, Dynamic SQL																																														
	Database Component Related Technology	Database Diagnostic Techniques and Tuning Techniques -Database Analysis Techniques (OS Resource Usage, DBMS Resource Usage) -Database Tuning Technology (Resource Adjustment, SQL Tuning)																																														
	Establishment of Common Application Infrastructure System	Application Method Design Techniques -Common Function Design (User Authentication, Application Log Design, etc.) -Linkage Design among Systems -Object Design -Framework Design, Assessment Techniques -Development Tools Assessment Techniques -Development Standardization Techniques (Design, Coding, Tests) -Test Techniques -Techniques for Configuration Management and Change Control																																															
	Establishment of Common Application Infrastructure System	Requirement Definition Techniques of Common Application Infrastructure -Availability Requirements -Performance Requirements -Expandability Requirements -Security Requirements -Other System Linkage Interface Requirements -Transaction Requirements -Database Access Requirements -Application Maintenance Requirements																																															
	Establishment of Common Application Infrastructure System	Common Application Infrastructure Design Techniques -Availability Design -Performance Design -Expandability Design -Security Design -Other System Linkage Interface Design -Transaction Design -Database Access Design -Application Maintenance Design -Framework Expansion Design -Common Library Design																																															
	Common Application Infrastructure Component Related Technology	Legacy Migration Techniques -Utilization Techniques of Static Code Analysis Tools -Utilization Techniques of Program Language Conversion Tools																																														
	Common Application Infrastructure Component Related Technology	Object-oriented Techniques -UML -Object-oriented Design Techniques -Object-oriented Development Techniques -Object-oriented Languages -Design Patterns -Component Design Technology																																														
	Common Application Infrastructure Component Related Technology	Framework Component Techniques -MVC Models -OR Mapping -DI (Dependency Injection) -AOP (Aspect-oriented Programming) -OSS (Open Sources Software)																																														
	Common Application Infrastructure Component Related Technology	Linkage Techniques among Systems -Distributed Programming -Transaction Management -2-phase Commit -Messaging Techniques -XML -WEB Services																																														
	System Management System Architecture	Operation Related System Assessment -Analysis Techniques of System Operations Management -Assessment Techniques of System Operations Management -Risk Analysis																																														
	System Management System Architecture	System Management Plan -Management Policy of System Operations -Cost Estimate for System and Service Provision -Policy Decision of User Service Level -Service Desks -SLA																																														

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	System Management System Architecture	System Operational Method Techniques -System Operational Management Methods (Job Automatic Control, etc.) -Monitoring Methods (Operation Monitoring, Failure Monitoring, Performance Monitoring, Threshold Monitoring) -Backup/Recovery Methods									*			*																															
	System Management System Architecture	System Operational Management Design -Monitoring Methods (Operation Monitoring, Failure Monitoring, Performance Monitoring, Threshold Monitoring) -Normal and Abnormal Operations Methods and Operation Flow Design -Service Level Management Design -Incident Management and Issue Management, Change Control Process Design -Backup/Recovery Methods -Job Net Management Methods -Architecture of Log Rotation, Backup, Switching -Creation of Shell Scripts																																											
	System Management System Architecture	Operating System Architecture -Job Automatic Control Methods, Abnormal Response -Parameter Design of Operational Management Software (Threshold Setting, etc.) -Filtering Techniques of Monitoring Message (Know-how) -Log Rotation, Backup, and Switching Formulations -Operations Test Techniques -Creation of Shell Scripts																																			*			*						
	System Management System Architecture	System Migration Design -System Migration Design -Preparation of System Migration Tests																																			*									
	System Management System Architecture	System Migration -System Migration Tests -System Migration																																		*									
	System Management System Architecture	Maintenance Techniques -Maintenance Techniques																																					*	*					
	Utilization Technology of System Management Product	Operation Management Software Products -Monitoring Tools -Job Implementation Management Tools -Remote Manipulation Tools -Distribution Tools -Information Collection Tools (Log Collection) -Backup/Recovery Tools -Incident Management Tools -Facility -Equipment -Maintenance Tools -Migration Support Tools																																			*	*		*						
	System Management Component Related Technology	Service Delivery -Service Level Management (including Performance Management) -Financial Management for IT Services -Capacity Management -Availability Management -IT Service Continuity Management					*																													*	*			*	*					
	System Management Component Related Technology	System Operation -Monitoring -Operations/Job Management -Service Delivery (System Deployment, Relocation, Change, and Operating Procedure from Start to End) -Backup/Recovery -Business Operations -System Operations -Log Collection and Utilization -User Management																																	*	*	*	*	*	*						
	System Management Component Related Technology	System Maintenance Standards -Maintenance Standards (Target, Scope, Cycle) -Maintenance Procedure Standards (Application and Acceptance Procedure)																																					*	*					
	System Management Component Related Technology	Contingency Planning -Contingency Planning																																	*	*			*	*					
	System Management Component Related Technology	Operating System Improvement -Operating System Improvement Techniques																																											
	System Management Component Related Technology	System Investment Assessment Techniques -Investment Evaluation Techniques of Information Systems																																	*				*	*					
	System Management Component Related Technology	System Audit Techniques -Audit Techniques of System Operations																																					*	*					
	Security System Architecture	Security Policy Formulation -Assessment Techniques of Information Assets -Threat Awareness Techniques -Risk Identification Techniques -Measure arrangement and Investigation Techniques -Risk Assessment Techniques -Formulation Techniques of Security Policy																																									*	*			*
	Security System Architecture	Security System Planning -Planning Techniques -Analysis Techniques																																									*			
	Security System Architecture	Security System Planning -Planning Techniques -Analysis Techniques																																									*			
	Security System Architecture	Security System Requirement Definition -Requirement Definition Technique -Requirement Assessment Techniques -Creation Techniques of Requirements Definition Document																																									*			
	Security System Architecture	Security System Design -Control Techniques for Authentication and Authorization -Physical Security Control Techniques -Logical Security Control Techniques -Data Reliability Assurance Technology on Network Infrastructure -Creation Techniques of Security Operating Procedure																																								*				*
	Security System Architecture	Implementation and Inspection of Security System -Selection Techniques and Installation Techniques of Security Products -Security System Development Technology -Security Implementation and Inspection Technology																																							*	*					
	Security System Architecture	Security System Installation Assistance -User Education and Training Techniques -User Support Techniques																																								*				*

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		Security System Architecture	Security System Operating Management -Security Operating Techniques -System Maintenance Techniques								*																																					
		Security System Architecture	Security Failure (Incidents and Accidents) -Urgent Response Techniques for Security Failure Incidents and Accidents)			*																																									
		Security System Architecture	Security Analysis -Security Monitoring Techniques -Accident Detection Techniques -Accident Treatment Techniques -Accident Analysis Techniques -Restoration Techniques for Accidents -Recurrence Prevention Techniques -Security Assessment Techniques			*		*																																								
		Security System Architecture	Security Review (Assessment and Improvement of Security System) -Assessment Technique of Technical Information -Issues Clarification and Analysis Techniques -Risk Arrangement and Analysis Techniques																																								*	*	*		*
		Security System Architecture	Implementation and Assistance of Information Security Audit -Security Audit Techniques																																									*			*
		Security System Architecture	Implementation and Inspection of Security Systems -Firewall -IDS/IPS -SSL Accelerator -Authentication Systems (RADIUS, etc.) -VPN -One-time Password Devices -Biometrics Authentication -Quarantine LAN Systems -Censorship Systems -Virus Detection -Anti-spyware Tools -Email Audit -Patch Distribution -Software Installation Monitoring -Disk Encryption -Entry/Exit Control Systems -Monitoring Camera -Forensic Tools																																			*	*	*	*				
		Security Component Related Technology	Industry Specific Security Requirement and Cases -Industry Standards, Industry Criteria, Messages																																								*			*	
		Security Component Related Technology	Consulting Implementation -Utilization of Consulting Techniques -Establishment and Maintenance of Customer Relationship -Analysis and Design Techniques of Business Process																																								*				*
		Security Component Related Technology	Security Technique Trends -Single Sign-on -PKI -Security Administration -Intrusion Prevention -Encryption -Electronic Signature -Firewall -Fortification (Hardening) -Zoning																														*		*	*			*	*	*	*	*	*				*
		Security Component Related Technology	Security and Personal Information -Security Measures -Secret Preservation -Measures for Prevention of Falsification -Intrusion Prevention -Computer Virus -Integrity Measures -Availability Measures -Safety Measures -Social Engineering -Privacy Protection -Risk Management -Guidelines and Regulations																															*	*	*	*	*	*				*	*	*	*	*
		Security Component Related Technology	Computer Forensics (Tracking for Preservation of Evidence) -Computer Forensics (Tracking for Preservation of Evidence)																														*	*	*	*	*	*						*		
Project Management			Project Integration Management -Develop Project Charter -Develop Preliminary Project Scope Statement -Develop Project Management Plan -Direct and Manage Project Execution -Monitor and Control Project Work -Integrated Change Control -Close Project				*																																									
Project Management			Project Scope Management -Scope Planning -Scope Definition -Create WBS -Scope Verification -Scope Control				*																																								
Project Management			Project Time Management -Activity Definition -Activity Sequencing -Activity Resource Estimating -Activity Duration Estimating -Schedule Development -Schedule Control				*																																								
Project Management			Project Cost Management -Cost Estimating -Cost Budgeting -Cost Control				*																																								
Project Management			Project Quality Management -Quality Planning -Perform Quality Assurance -Perform Quality Control				*																																								
Project Management			Project Human Resource Management -Human Resource Planning -Acquire Project Team -Develop Project Team -Manage Project Team				*																																								
Project Management			Project Communications Management -Communications Planning -Information Distribution -Performance Reporting -Manage Stakeholders				*																																								
Project Management			Project Risk Management -Risk Management Planning -Risk Identification -Qualitative Risk Analysis -Quantitative Risk Analysis -Risk Response Planning -Risk Monitoring and Control				*																																								

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Project Management		Project Procurement Management -Plan Purchases and Acquisitions -Plan Contracting -Request Seller Responses -Select Sellers -Contract Administration -Contract Closure																																															
Leadership		Leadership -Fundamentals and Principles of Leadership -Teamwork and Communication -Project Objectives Setting -Project Promotion -Project Execution -Project Management -Collaboration Between Team Members -Motivating Team Members and Provision for Feelings of Accomplishment																																															
Communication		2-Way Communication -Dialogue and Interview -Information Transfer -Utilization and Practice of Communication Techniques -Utilization and Practice of Effective Speaking and Listening																																															
Communication		Transmission of Information -Utilization and Practice of Presentation Techniques -Utilization and Practice of Creation of Official and Non-official Documents -Technical Writing -Media Selection -Utilization and Practice of Persuasion Techniques																																															
Communication		Organization, Analysis and Retrieval of Information -Development and Practice of Status Response Capabilities to Understand Situations -Utilization and Practice of Capabilities to Understand Situations -Utilization and Practice of Meeting Management Techniques																																															
Negotiation		Negotiation -Utilization and Practice of Negotiation Process -Utilization and Practice of Effective Negotiation Techniques -Establishment of Trust Relationship -Objectives Setting -Common Interest -Practice of Logical Thinking -Utilization and Practice of Problem Solving Techniques																																															

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